

Phone: (352) 293-2810

Fax: (352) 274-9122

Step One

Go to www.tripplite.com/sku/USA19HS

Step Two

Click on the “Support” tab (See Picture Below)

The screenshot shows the Tripplite website interface. At the top, there is a navigation bar with the Tripplite logo and links for Products, Applications, Where To Buy, and Support. A search bar is also present. Below the navigation bar, a breadcrumb trail reads: Home > Products > Mobile Accessories > Laptop Peripherals > USA-19HS. A Live Chat icon is visible in the top right corner. The main product area features a large image of the USA-19HS adapter with a detachable cable. Below the image are options for zoom, highlights, and video. The product title is "USA-19HS" and the description is "Keyspan High-Speed USB to Serial Adapter". A list of features includes compatibility with Windows and Mac OS, connection details, included cable length, power requirements, and compliance with the Federal Trade Agreements Act (TAA). A star rating of 4.5/5 is shown, along with a link to read all 37 reviews and a link to write a review. A horizontal menu below the product details contains tabs for Overview, Features, Specifications, Reviews, Q&A, Related Items, and Support. The "Support" tab is circled in red. To the right of the product details, there are links for "Add to Wishlist", "Email", "Print", and "Download PDF", followed by a large orange "Check Prices" button. At the bottom right, there is a section titled "Do you own a USA-19HS?" with a link to "Get all your support". A "Product Warranty" section at the bottom left states that the product has a 2-year limited warranty and provides a link to "Get more information".

Step Three

Click the following link to begin your download

[Overview](#) [Features](#) [Specifications](#) [Reviews](#) [Q&A](#) [Related Items](#) [Support](#)

Product Warranty

This product has a 2-year limited warranty. [Get more information](#)

Software & Downloads

[Owner's Manual for Mac OS 8.6 - 9.X USA-19HS USB Serial Adapter 933020 \[pdf - 580 Kb\]](#)

[Owner's Manual for Mac OS X USA-19HS USB Serial Adapter 933019 \[pdf - 1 Mb\]](#)

[Owner's Manual for USA-19HS Windows v3.7S 933021 \[pdf - 520 Kb\]](#)

[Owner's Manual for Windows v3.4 USA-19HS USB Serial Adapter 933022 \[pdf - 592 Kb\]](#)

[Driver for USA-19HS \(Mac OS 8.6 to 9.x\) \[zip - 884 Kb\]](#)

[Driver for USA-19HS \(Mac OS X 10.2.8 to 10.5.x\) \[zip - 2 Mb\]](#)

[Driver for USA-19HS \(Mac OS X 10.6.x to 10.8.x\) \[zip - 387 Kb\]](#)

[Driver for USA-19HS \(Windows 2000, XP, 2003 Server & Vista\) \[zip - 4 Mb\]](#)

[Driver for USA-19HS \(Windows 2008 Server R2, 7 and 8\) \[zip - 4 Mb\]](#)

[Driver for USA-19HS \(Windows 8.1\) \[zip - 4 Mb\]](#)



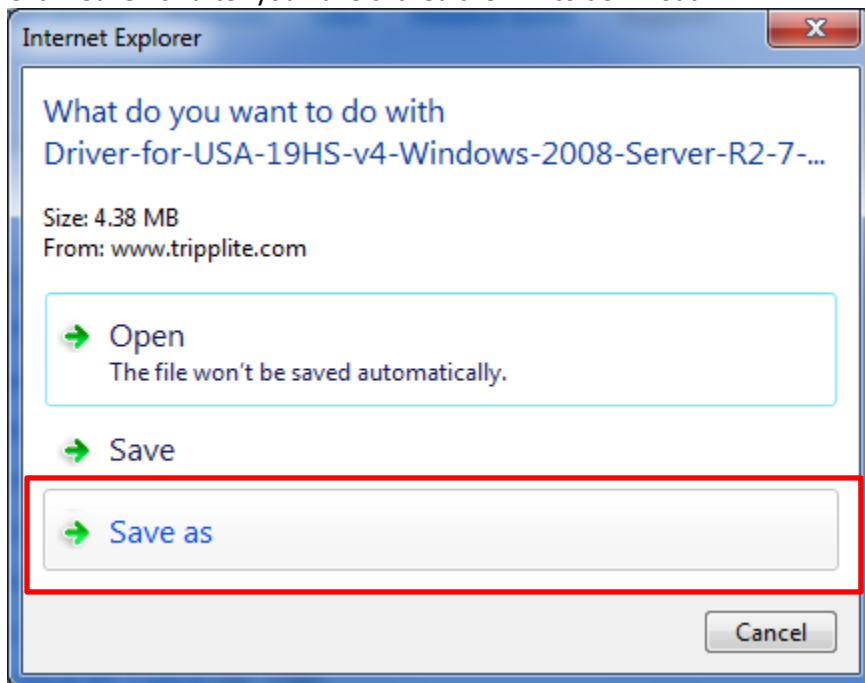
Do you own a USA-19HS?

Get all your support resources in one place.

[go to model support →](#)

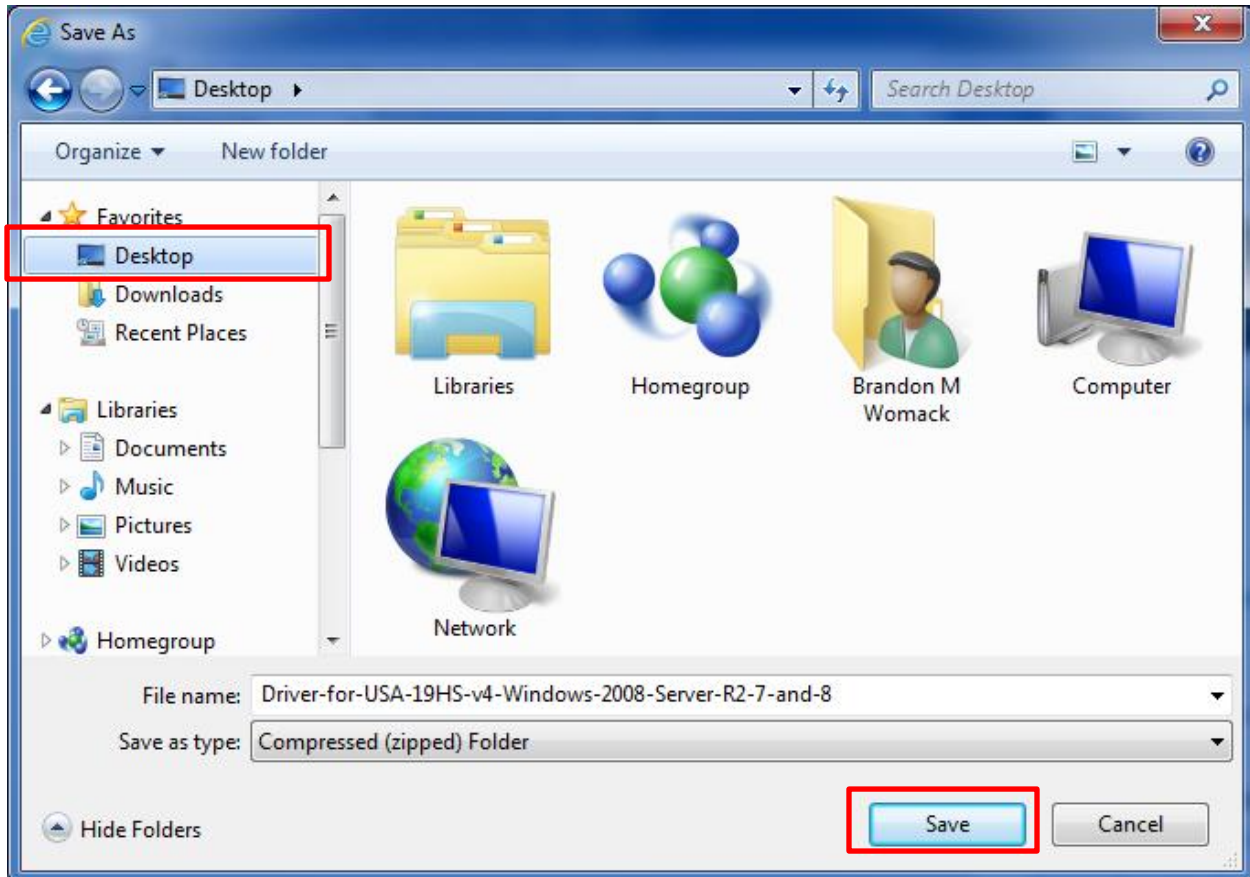
Step Four

Click “Save As” after you have clicked the link to download.



Step Five

Click Desktop to save the file to and then click save at the bottom right corner of the save as window.



Call ADSI Tech Support to finalize the driver installation and make sure you have gotten your Client ID number from fixme.it

Phone: (352) 293-2810

Email: tech@dynamicdiagnostic.com